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Business Automation

“By 2025, 70% of organizations will implement structured infrastructure automation to deliver flexibility and efficiency.” - Gartner

Faster, better, cheaper, smarter — Prolifics’ automation has it all.

- Robotic process automation (RPA) frees up your employees to do more important work.
- Intelligent automation (IA) / hyperautomation learns to gather data it needs from different sources to make decisions.
- Artificial intelligence/machine learning (AI/ML) solutions can answer complex “what’s next” questions on their own.

Business Automation is the heart of any successful integration and modernization strategy, ensuring operational excellence and the launch of your competitive advantages.

Average claim processing time: from 45 days to fewer than 10

Business Automation Helps Court System Run Smoother

Our client is a state government office that handles the administrative responsibilities of its courts.

Challenge: A State Administrative Office of the Courts (AOC) needed to improve the efficiency of making payments to attorneys, interpreters, and expert witnesses in order to support the constitutional right to fair and speedy trials.

Action: Prolifics implemented a centrally hosted multi-tenant platform, removing AOC’s dependency on physical paper. With Prolifics digitizing the process, AOC was able to streamline communications, clear the claims backlog, and support future volume.

Result: The stronger infrastructure is capable of handling upwards of 10,000 claims per month with a processing time of under 10 days.

Process Mining

“...Process Mining delivers insights that enable faster, smarter decisions and stronger performance...Prolifics’ bundling of Process Mining and automation is unique in the market.” - Gartner

If you want to find a better way of doing things, Process Mining is your answer. Process Mining uses your own data to quickly find inefficiencies and get your desired business outcomes – guaranteed.

Your workforce, customers, vendors, and others generate data in the form of digital footprints. Process Mining follows this digital trail to discover what’s happening and automatically creates a visualization of the process from the data. Now you’re ready to improve – quickly and efficiently.

Process Mining Uncovers Inefficiencies for Chemical Distributor

Our client is a leading producer and distributor (LPD) of chemical fertilizer products for the agricultural industry.

6,000 different process deviations identified

Challenge: LPD wanted to uncover operational inefficiencies as potential candidates for automation.

Action: Together, LPD and Prolifics selected three business segments for their Process Mining analysis. Prolifics prepared and gathered the input data necessary for the project. After performing the analysis, Prolifics provided LPD with business-level dashboards, detailed reports, different types of analytics, and recommendations.

Result: To LPD’s shock, Prolifics found 6,000 different deviations from how the processes were supposed to work and a 27% task rework rate. Prolifics is helping them address inefficiencies in execution and duplicative activities.